



(A Project of the Archdiocese Ernakulam-Angamaly)

ISO 9001:2015 CERTIFICATE No. 15765-015-00

ACTION TAKEN REPORTS 2022 - 2023

PG DEPARTMENT OF COMMERCE AND MANAGEMENT

STUDENT'S FEEDBACK:

SL NO	RECOMMENDATION	ACTION TAKEN
1	Only few wash basin are available for the students and need more.	Improved the space and more wash basin facilities were provided.
2	Required more celebrations, Intenship, events.	More celebrations, Intenship and events were included in the departmental action plan as per the suggestions.
3	Develop sports ground.	Developed the sports ground as per the suggestions.

FACULTIES FEEDBACK:

SL NO	RECOMMENDATION	ACTION TAKEN
1	Need more LCD rooms, Develop Department wise library and give a compulsory library hour every week	Recomented the suggestion for more LCD Rooms as per the suggestions to the management. Modified the department library as per the recommendations. New space is allowed in the department library.
2	Students have to be given more practical session for the overall development of their abilities both curricular and extra curricular based.	More practical based classes and sessions were included in the action plan as per the suggestions and were conducted.

ALUMNI FEEDBACK:

SL NO	RECOMMENDATION	ACTION TAKEN
1	Need practical based add-on courses in the area like taxation.	Started the add-on programmes as per the suggestions.

EMPLOYER'S FEEDBACK:

SL NO	RECOMMENDATION	ACTION TAKEN
1	Recommended to arrange programmes to develop student's event management quality.	Students were conducted various programmes inside and outside the campus, which help the students to develop their event management quality.

NAIPUNNYA SCHOOL OF MANAGEMENT





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ACTION TAKEN REPORTS 2022 - 2023

DEPARTMENT OF COMPUTER SCIENCE AND APPLICATIONS

STUDENT'S FEEDBACK:

SL NO	RECOMMENDATION	ACTION TAKEN
1	Canteen facilities and food menu need to improve.	Improved the basic infrastructure and food menu changed as per the suggestions.

FACULTIES FEEDBACK:

SL NO	RECOMMENDATION	ACTION TAKEN
1	Upgrade lab and library facilities.	Modified the Computer Lab as per the recommendations. New space allowed in the computer lab and increase the number of computers. Modified the library as per the recommendations. New space is allowed in the library. Purchased the list of books recommended. New tables and chairs were purchased. Facilities for E-learning were improved as per the suggestions.

ALUMNI FEEDBACK:

SL NO	RECOMMENDATION	ACTION TAKEN
1	There should be some classes that could teach students about aptitude and interviews.	Students were given orientation programmes for aptitude development and attending the interviews.

EMPLOYER'S FEEDBACK:

SL NO	RECOMMENDATION	ACTION TAKEN
1	Up-to-date technology based add-on courses are recommended that the syllabus not covered.	Started the add-on Programmes as per the suggestions.







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PG DEPARTMENT OF ENGLISH

STUDENT'S FEEDBACK:

SL NO	RECOMMENDATION	ACTION TAKEN
1	More creativity oriented programmes need to organise by the students.	Students were conducted various creativity oriented programmes and more programmes were included in the action plan too.

FACULTIES FEEDBACK:

SL NO	RECOMMENDATION	ACTION TAKEN
1	Recommended more reference books in the library.	Purchased the list of books recommended. Facilities for E-learning were improved too.

ALUMNI FEEDBACK:

SL NO	RECOMMENDATION	ACTION TAKEN
1	Recommended course based carrier oriented programmes before the last semester.	Recommended and arranged.

EMPLOYER'S FEEDBACK:

SL NO	RECOMMENDATION	ACTION TAKEN
1	Recommended communication lab hours for effective communication development.	Recommended and arranged.







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ACTION TAKEN REPORTS 2022 - 2023

DEPARTMENT OF HOTEL MANAGEMENT

STUDENT'S FEEDBACK:

SL NO	RECOMMENDATION	ACTION TAKEN
1	The canteen food menu needs to improve.	Food menu changed as per the suggestions.
2	Recommended to improve the leadership quality.	Various programmes are conducted under the leadership of students.

FACULTIES FEEDBACK:

SL NO	RECOMMENDATION	ACTION TAKEN
1	Recommended entrepreneurship skill development programmes.	Recommended and organised.

ALUMNI FEEDBACK:

SL NO	RECOMMENDATION	ACTION TAKEN
1	Implement innovative teaching methods and stay updated with the latest Industrial trends	Recommended and arranged.

EMPLOYER'S FEEDBACK:

SL NO	RECOMMENDATION	ACTION TAKEN
1	Include current trends in the industry based classes.	Recommended and arranged.

